

Miguel Angel Serrano Jr.

El Paso, TX | 915-472-5649 | serranomiguel437@gmail.com

EDUCATION

University of Texas at El Paso (UTEP) – El Paso, TX

Bachelor of Business Administration in Information Systems and Business Analytics –
Minor in Finance

Anticipated Graduation: May 2027 | Current GPA: 3.23

El Paso Community College – El Paso, TX

Associate of Arts in Multidisciplinary Studies

Graduated: May 2024 | GPA: 3.33

WORK & LEADERSHIP EXPERIENCE

Walmart – Online Grocery Pickup (OGP) Personal Shopper | El Paso, TX | Feb 2025 – May 2025

- Located, prepared, and packaged merchandise, ensuring accuracy of customer orders
- Staged and dispensed orders in a timely and organized manner
- Assisted customers with pickups, providing excellent service and efficiency

Window Cleaning Services – Owner/Operator | El Paso, TX | Jun 2023 – Aug 2024

- Founded and operated a local window cleaning business, selling services to 50+ homeowners in 3 months
- Marketed services through Instagram, Yelp, and Nextdoor, expanding reach across El Paso County
- Managed finances using Excel to track expenses, revenue, and profitability

YMCA Youth Basketball Coach Volunteer | El Paso, TX | Sep 2025 – Current

- Coached and mentored a team of 8 youth players ages 10-11, focusing on fundamentals, teamwork, and sportsmanship

SKILLS

- Microsoft Office Specialist Certification (Word, Excel, PowerPoint) – 2020
- Bilingual – Fluent in English & Spanish
- Technical Skills: Python, SQL, Tableau, Excel, AI/AI Agents, Social Media Marketing (Instagram, TikTok, X/Twitter, Yelp, Nextdoor)

PROJECTS

SQL Data Analysis Portfolio — UTEP Coursework

MiguelASerrano.com